

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application Number : 10/002,508 Confirmation No.: 6178  
Applicants : Ralph H. Reese et al.  
Filed : November 2, 2001  
Title : MACHINE ASSISTED SYSTEM FOR PROCESSING AND  
RESPONDING TO REQUESTS  
Art Unit : 2614  
Examiner : PHAN, Joseph T.  
Docket No. : 33267.00005.CON1  
Customer No. : 36183

**Mail Stop Amendment**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE UNDER 37 C.F.R. § 1.111**

Dear Sir:

In response to the Office Action mailed March 21, 2006, Applicants respectfully request favorable reconsideration of the above-identified patent application in view of the following amendments and remarks, which are believed to place the above-identified patent application in condition for allowance. Applicants are submitting herewith a One-Month extension of time, along with the requisite fee.

- 1. Amendments/Listing of Claims.....Page 2.**  
**2. Remarks.....Page 13.**  
**3. Conclusion.....Page 16.**